

IN THIS EDITION

## REFUNDS

We cannot be certain what will happen to the remainder of Kalamazoo Speedway's 2020 season. We know nearly 350 customers bought advance tickets for the season opener, rented a skybox or rented a pit stall. Our season has been delayed time and again due to COVID issues plaguing us individually as well as plaguing group, sporting and entertainment events. With this in mind, we are offering the following options. We have streamlined the refund process for your convenience and will be having the person you interacted with when you purchased your tickets and/or rented your skybox now handle the credits or refund program. We thank you for your patience as we grapple with hundreds of potential refunds. You have our pledge that we will work through them as quickly as possible.

# JULY 3 TICKETS

### No refund but double your ticket value.

We will double the number of \$15 tickets you purchased for use in 2020 or 2021. If you bought one ticket you will get two tickets. If you purchased five tickets, you will receive 10 tickets. You may use the \$15 face value towards any program priced \$15 or below held in 2020 or 2021. If you elect this option and wish to use the ticket for a higher priced event, you will be responsible for the difference in pricing. Replacement tickets will be available for pick-up at an upcoming race during this or next season (July 3 dated tickets are VOID). Persons who used July 3 tickets toward a skybox rental may also use this offer.

#### OR

Refund. You may request a refund of the tickets you purchased.

## **PIT STALL RENTALS**

Apply fees paid to 2021. If you would like to keep the same pit stall you rented for the 2020 season, let us know and we will put you on the 2021 map as paid. With new striping on the infield, a few spots have changed, thus this option will assure you get the same spot you selected for 2020.

#### OR

**Refund.** You may request a refund for the pit stall(s) you reserved.

# **SKYBOXES** (weekly)

All weekly skybox rentals will be automatically refunded. In the event we are able to run an event in 2020 for an event for which you rented a skybox, you will receive the right of first refusal on the box for 2020.

# **SKYBOXES** (seasonal)

**Roll rental over to 2021.** You may request that rental fees for 2020 be applied to 2021; the \$1,200 credits already on the books will be honored for 2021.

OR

Refund. You may request a refund of fees paid for 2020.



# **TRACK TALK TRACK TALK TRACK TALK**